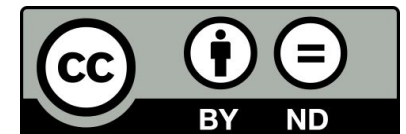


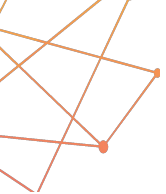
EOSC-Exchange: Focusing on Services Onboarding

Catalin Condurache (EGI Foundation)
on behalf of EOSC Portal Onboarding Team

EOSC Symposium 2023

The EOSC Future project is co-funded by the
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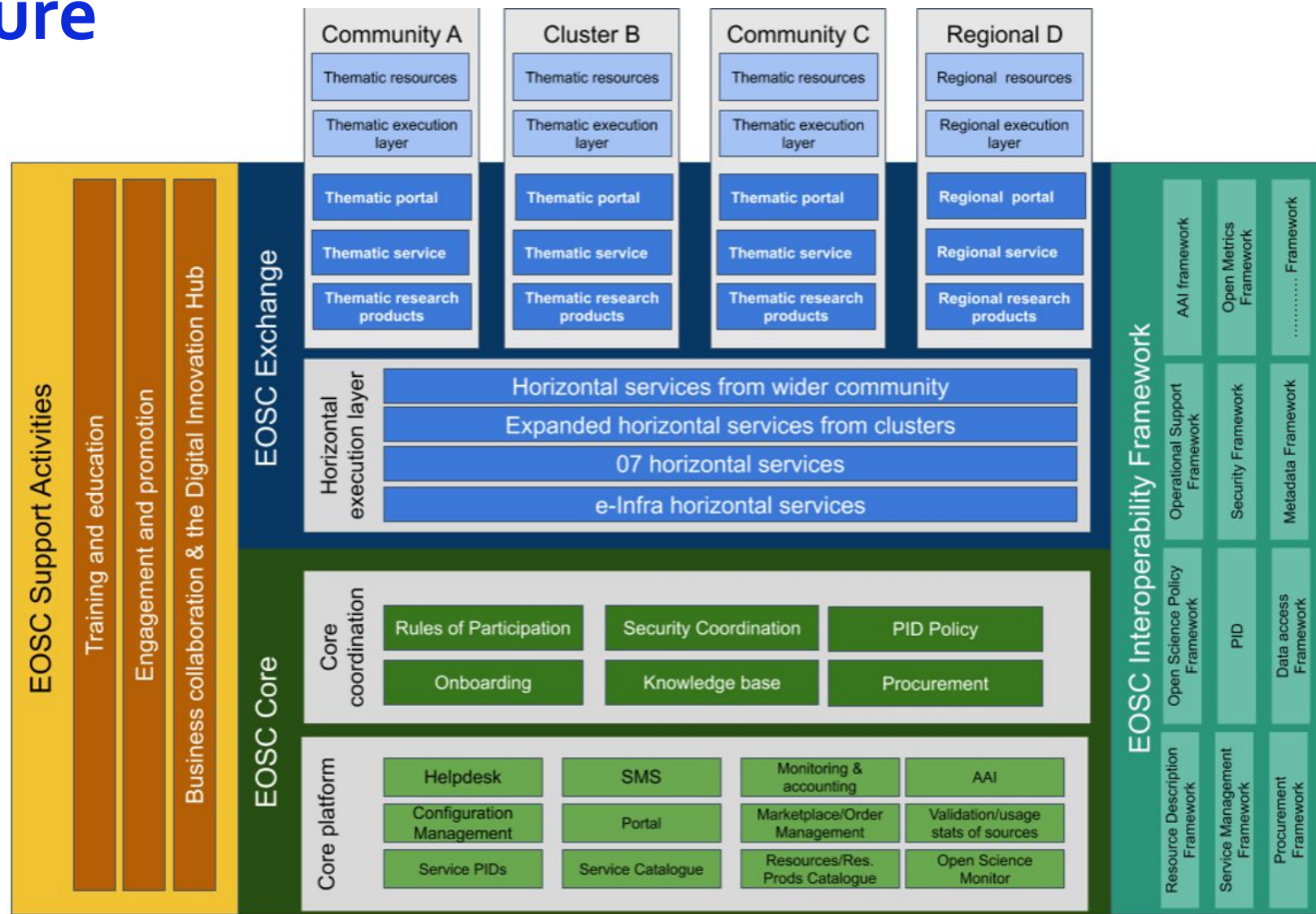




EOSC Architecture

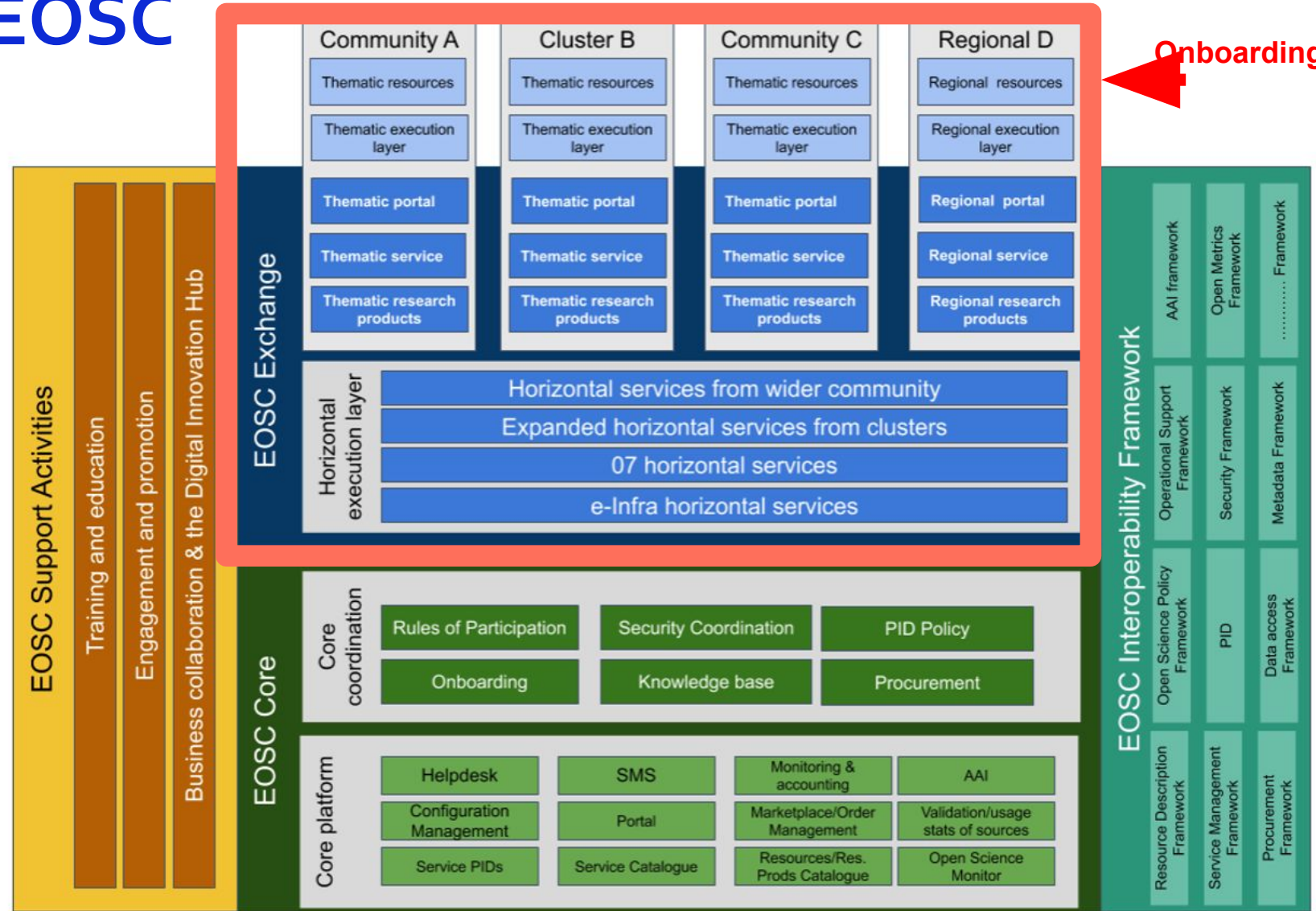
Three components

- EOSC Core
- EOSC Exchange
- EOSC Interoperability Framework



Onboarding to EOSC

- It is about populating the EOSC-Exchange with...
- **resources** registered to the EOSC by RIs and clusters to serve the needs of users





Resources, resources, resources

At the start of EOSC Future

- only Resource Provider and Resource ('live' IT services, but no software or data sources or research products) types were onboarded

It then evolved to services, data sources / research products, community (external) catalogues (collections of RPs and Services), training materials, interoperability guidelines

- each type characterized by specific profile / metadata
- based on <https://wiki.eoscfuture.eu/display/EOSCSMS/SPM+Guideline-02%3A+EOSC-Exchange+Definition+of+resource+types>



The Onboarding process

- Process developed by EOSC Enhance and EOSC-hub projects and fully reshuffled during EOSC Future
- Continued activity without interruption since 2018
- Two separate activities
 - Validation of new requests against [EOSC Rules of Participation](#) requirements
 - Audit existing records to ensure they remain valid
- Follows the [EOSC Exchange inclusion criteria](#)



The onboarding process - improvements under EOSC Future

- Integrated workflow using Jira
- Improved initial checking of fields during input
- Proper auditing of records incl. selection of records to be audited
 - Ongoing automated checking
- Developing support for importing multiple records from other catalogues
 - Pilot with NI4OS Europe, EOSC Nordic
- Consistent application of RoP requirements including GDPR
 - Terms of Use and Privacy Policy
- Set up of EOSC Onboarding Strategy group
- Further scalability improvements

The onboarding process - now

- Dedicated space in Confluence
 - <https://wiki.eoscfuture.eu/display/EOSCOB/Welcome+to+the+EOSC+Onboarding+space>
 - Fully documented

Area	EOSC Portal Onboarding Team operation
Procedure status	FINALIZED
Procedure owner	@Catalin Condurache
Approval status	APPROVED
Approved version and date	v.20 12 Sep 2023
Statement	This procedure describes how to onboard a Service to the EOSC Providers Portal.
Next document review	TBD



About EPOT

- EPOT (EOSC Portal Onboarding Team) supports the process
 - Merge of EOSC Enhance Onboarding team , EOSC Hub Onboarding team and the Dev teams of the EOSC Portal parts (Providers, Marketplace-Catalogue)
 - Implements the onboarding process
- Part of Task 6.1 activities under EOSC Future
 - 30+ people involved in total (based on mailing list membership)
 - About half directly involved in regular EPOT activities – EPOT meetings, rota, validation, audit
- Dedicated onboarding sub-teams from other tasks
 - Interoperability guidelines, OpenAIRE, training resources



About EPOT

- EPOT regularly represented in E-OSG and Release coordination meetings, also when requested in other WP and Tasks meetings (Metadata schemas, Training and dissemination)
- Communications with users via onboarding@ mailing list, also EOSC Helpdesk
 - EOSC Onboarding group support
- Fully documented procedures to validate and audit all type of resources
- Active involvement in improving the Providers Portal interface (bug reporting)



About EPOT

Impact

- Webinars
 - Training workshop on Privacy Policy and ToU (2 parts)
 - Onboarding using API
- Contribution to various events
 - EOSC Days France 2022
 - EOSC Providers Days 2022
- Contributions to Profile releases
 - PP and ToU for services
 - Legal status of RPs
 - Community catalogues



Challenges - past

- Addition of different types of resources aligned EPOT scope with EOSC exchange
- Providers Portal interface for EPOT not always friendly and helpful
 - infamous case of the search engine
 - 404 error now and then
- Overall good collaboration with developers but hindered by other tasks and priorities



Challenges - ahead

- Re-categorize the existing services based on new service types: data sources, training materials
- Continue the audit process – current cut off date 1 Oct 2022
 - No providers or services onboarded before 1 Oct 2022 without audit stamp



Summary

- Onboarding expertise lies with EPOT
- It has taken a lot of effort within the project to get where we are now
 - 315 Resource Providers active
 - 408 Services active
 - 24 Training resources active
 - 17 Guidelines active
 - 65 Data sources active
 - 2 Community Catalogues active
- It shall not be lost



Thank you!

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